

<b>Process Element: Receive Product</b>	<b>Process Element Number: S3.4</b>
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<b>Process Element Definition</b>
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The process and associated activities of receiving product to contract requirements.

Performance Attributes	Metric
Reliability	% Orders/ lines received damage free % Orders/ lines received complete % Orders/ lines received on-time to demand requirement % Orders/ lines received with correct shipping documents
Responsiveness	Receive Product Cycle Time
Flexibility	None Identified
Cost	Receiving costs as a % of Product Acquisition Costs
Assets	None Identified
Best Practices	Features
Supplier certification programs are used to reduce (skip lot) or eliminate receiving inspection	Skip lot / sampling inspection logic
Bar coding is used to minimize handling time and maximize data accuracy	Bar code interface for data collection devices Generate bar coded receiving documents
Deliveries are balanced throughout each working day and throughout the week	None Identified
Supplier delivers directly to point of use – (dock to line or end destination)	Electronic Tag tracking to Point of Use (POU) destination

Inputs	Plan	Source	Make	Deliver	Return
(Supplier) Sourced Product					

Outputs	Plan	Source	Make	Deliver	Return
Receipt Verification		ES.1, ES.2, ES.6, ES.8			